



Davies & Co. Farriery

Client Service Agreement

Client Information

Client Name: _____

Horse(s) Name(s): _____

Start Date of Service: _____

Assigned Service Package (Determined by Farrier):

Purpose of Agreement

This agreement outlines the standards, expectations, and professional approach of Davies & Co. Farriery for ongoing hoofcare services.

All services are provided with the primary objective of supporting the horse's long-term soundness, structural integrity, and overall well-being.

By proceeding with services, the client acknowledges and agrees to the principles and conditions set forth below.

Determination of Care

All hoofcare services are performed in accordance with the professional judgment of the farrier and are guided by what is deemed to be in the best interest of the horse.

The farrier will determine the appropriate course of care based on each horse's individual needs, condition, workload, and long-term soundness.

The client understands that services will only be provided in alignment with this determined approach. Requests that fall outside of what is considered appropriate or in the best interest of the horse may be declined.

Alignment Requirement

Davies & Co. Farriery operates on a foundation of consistency, accuracy, and a commitment to decisions made in the best interest of the horse.

Ongoing services require full alignment between the farrier and client in regard to:

- Treatment approach
- Hoofcare standards
- Scheduling consistency
- Overall management as it relates to hoof health

Davies & Co. Farriery reserves the right to decline or discontinue services at any time if alignment is not maintained.

Therapeutic & Corrective Cases

The client acknowledges that in therapeutic, corrective, or complex cases:

- Progress is often **gradual and cumulative**, not immediate
- Visible improvement may take multiple cycles of care
- Outcomes depend on consistency, compliance, and external factors (management, environment, workload, etc.)

All therapeutic decisions are made with the horse's long-term health and soundness as the priority.

In certain cases, collaboration with a licensed veterinarian may be required to support appropriate diagnosis, treatment planning, and overall outcomes. The client agrees to cooperate with such recommendations when necessary.

Davies & Co. Farriery does not guarantee immediate results and emphasizes a long-term approach to soundness and hoof health.

Pricing & Fee Structure

Davies & Co. Farriery maintains a structured pricing model reflective of the level of care, materials, and professional expertise provided.

- **Barefoot Trim:** \$80
- **Standard Shoeing:** Starting at \$280

Additional fees may apply depending on the type of shoeing required, materials used, and case complexity. These details will be clearly outlined in the written report provided following the Pre-Engagement Consultation.

All pricing is subject to change at the discretion of Davies & Co. Farriery.

Membership Selection & Payment Terms

To support consistency of care, scheduling priority, and overall service structure, clients may elect to enroll in a membership.

Selected Membership Level:

Bronze (No monthly fee)

Silver (\$50 / month)

Gold (\$100 / month)

Full membership details, including benefits and service structure, will be provided alongside this agreement and can also be viewed on our website.

By selecting a membership level, the client agrees to:

- Pay all monthly dues in full and on time
- Maintain an active membership to retain associated benefits, priority scheduling, and service structure

Accounts not maintained in good standing may result in:

- Suspension of membership benefits
- Loss of scheduling priority
- Reversion to the base membership level (Bronze)
- Or discontinuation of services at the discretion of Davies & Co. Farriery

Client Responsibilities

The client agrees to:

- Maintain a consistent schedule as recommended
- Provide accurate and complete information regarding the horse's history and condition
- Communicate any changes in health, workload, or environment
- Uphold a management program that supports the agreed-upon course of care
- Comply with veterinary collaboration when advised

Scheduling & Services

Services are performed within the structure of the assigned service package and selected membership level (if applicable).

Inconsistent scheduling or failure to adhere to the recommended schedule may impact outcomes and may result in reassessment or discontinuation of services.

Acknowledgment & Agreement

By signing below, the client acknowledges that they:

- Understand that all care decisions are made in the best interest of the horse
- Understand that the farrier determines the appropriate course of care
- Agree to proceed only under full alignment with this approach
- Recognize that results - particularly in therapeutic cases - may take time and are not immediate

- Understand that veterinary collaboration may be required in certain cases
 - Acknowledge that pricing may vary depending on the specific needs of the horse
 - Agree to the selected membership terms (if applicable)
 - Accept the standards and expectations outlined in this agreement
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Client Signature: _____

Printed Name: _____

Date: _____

Farrier Signature: _____

Date: _____